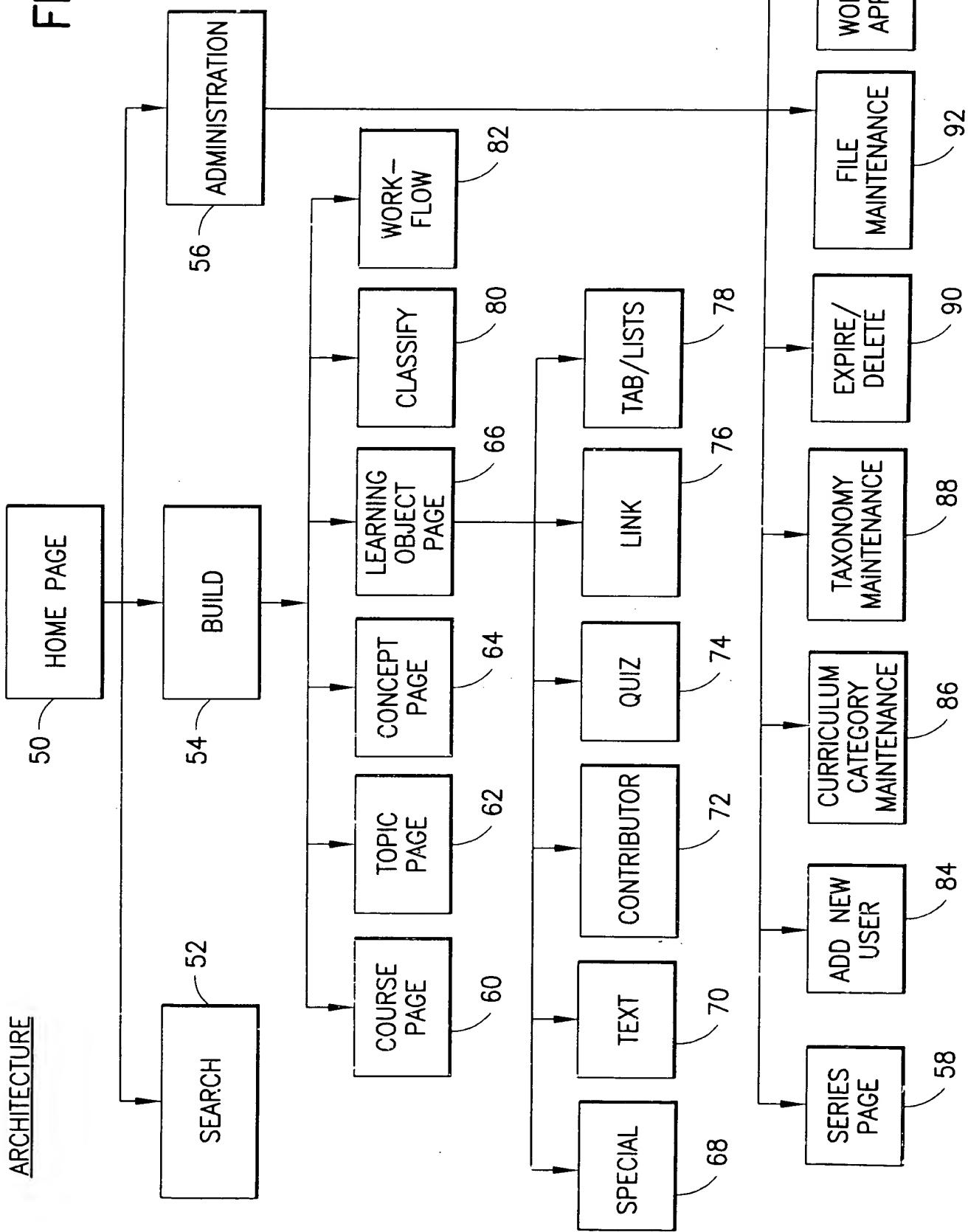


FIG. 1

ARCHITECTURE

FIG. 2

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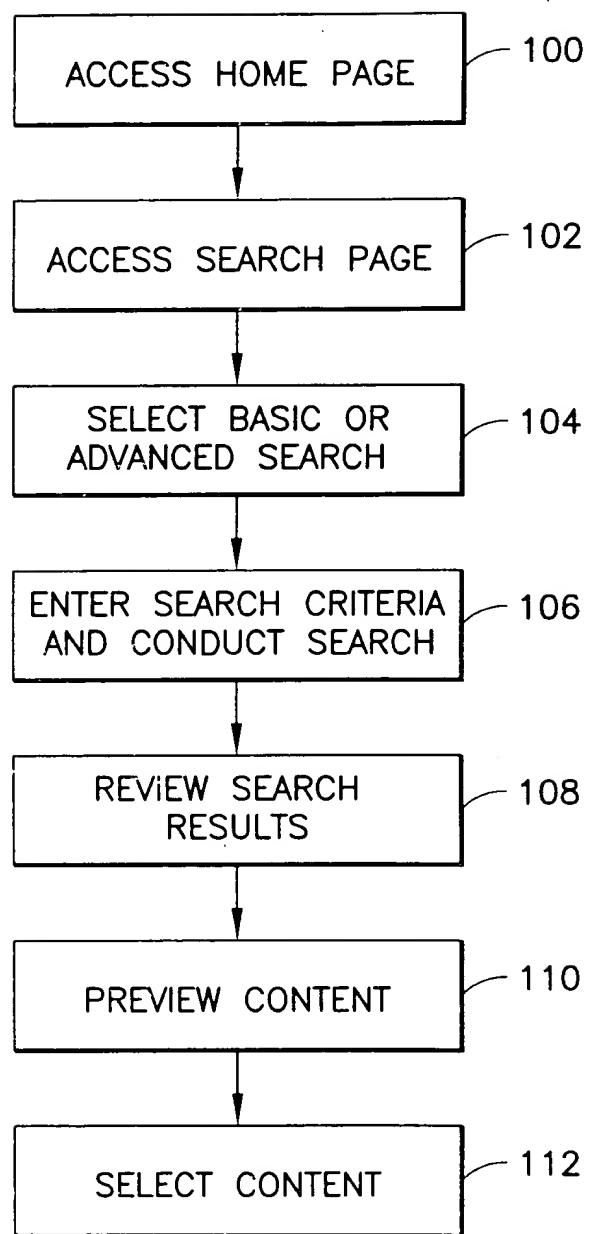


FIG.3

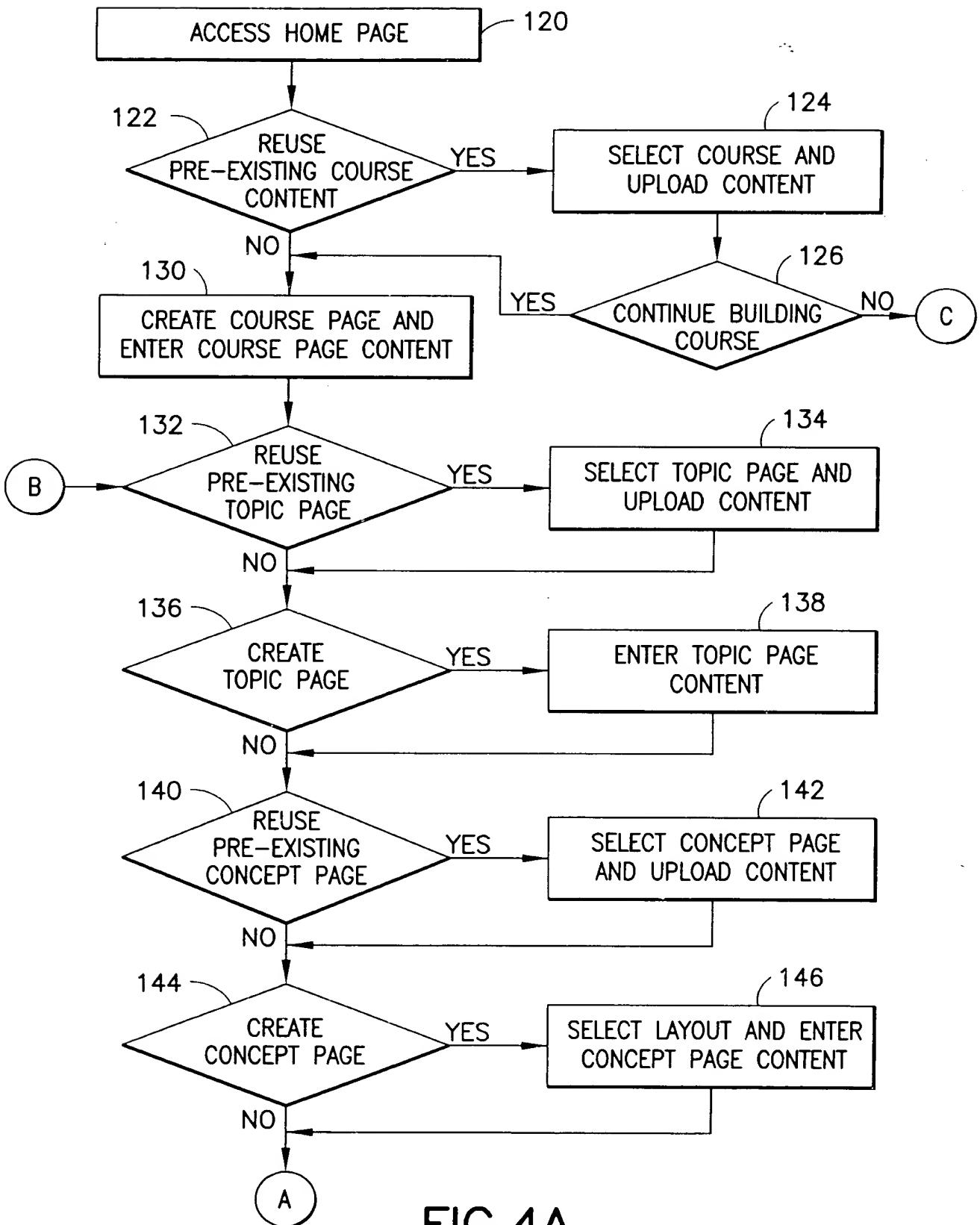


FIG.4A

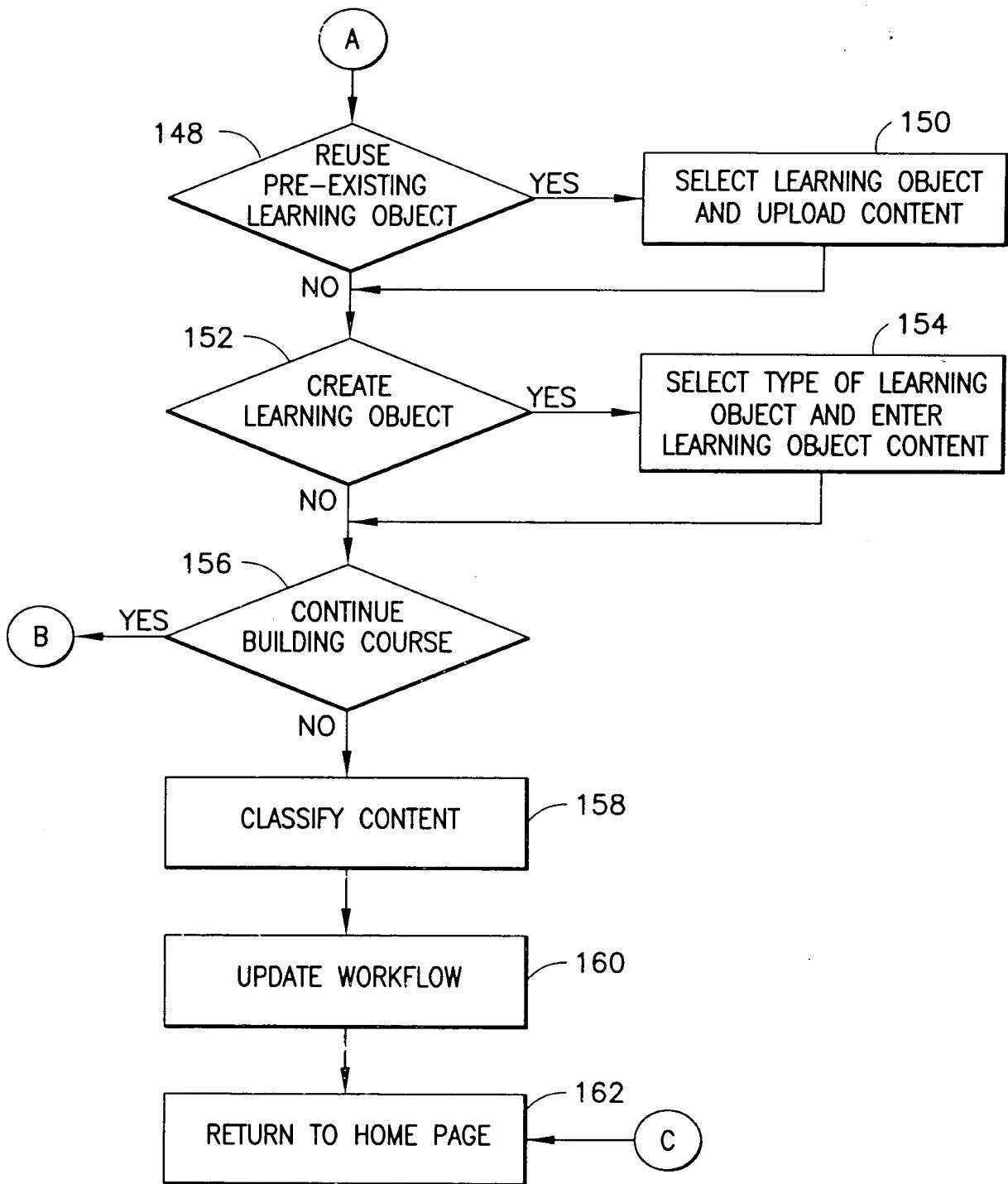


FIG.4B

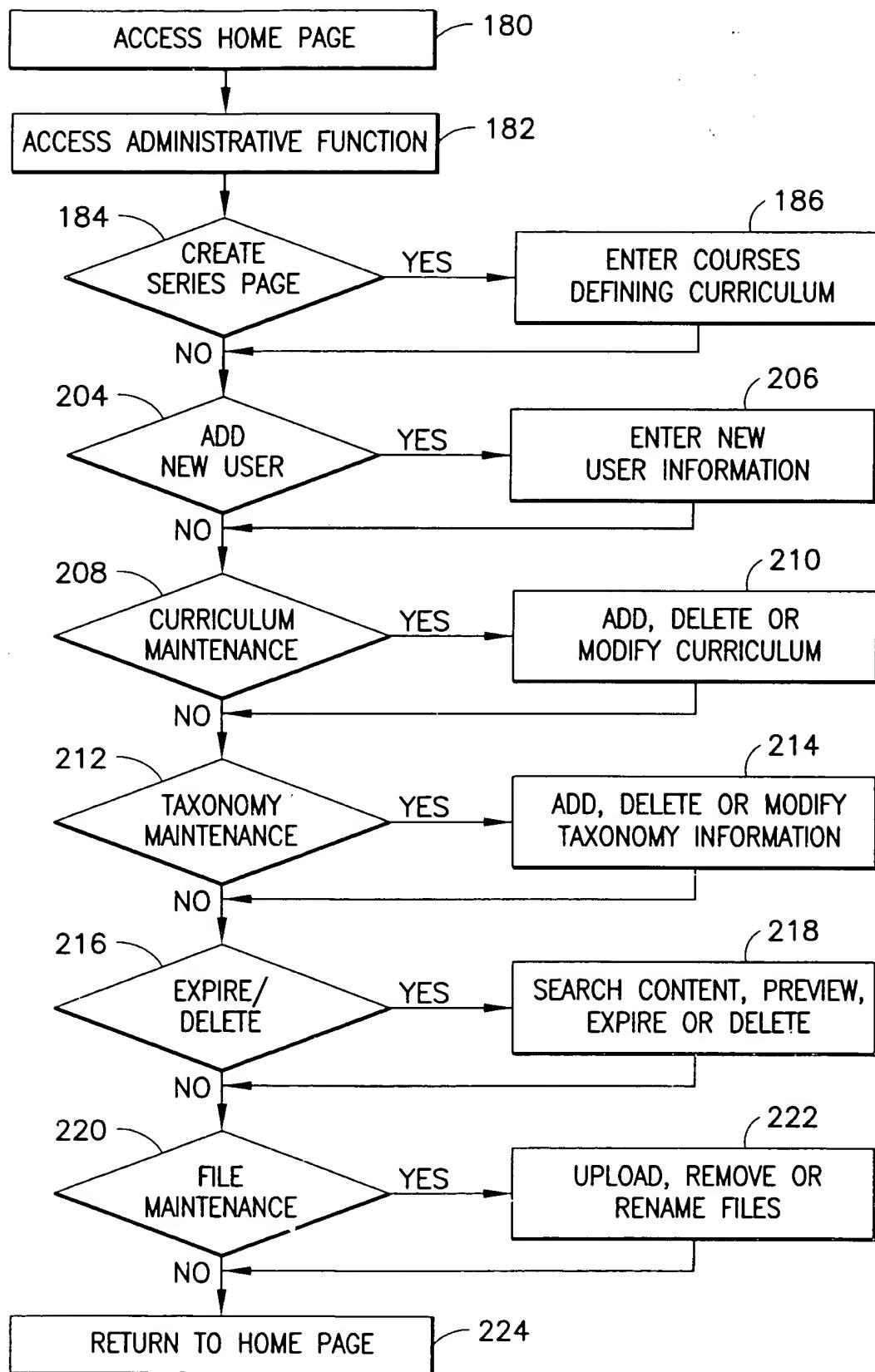


FIG.5

204828 "2325252

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Learning Network Content Management System - Microsoft Internet Explorer

Learning Network Content Management System

Home Search

Log Out

Users	Curriculum	Taxonomy	Search/Expire	Files
850	Name: Marc Faulk	854	856	858
	Role: Author	852		

Curriculum: FA

Business Unit: USPC

Create New Content

Title	Type	Modified	Workflow	Create By	Modified By	Maintenance	Included In	Comments
Holland Test Course	Course	All ▶	All ▶	All ▶	All ▶	All ▶	All ▶	All ▶
7-26 check	Course	7/26/01	Development	Christophor Holland	Christophor Holland	1/14/02	<u>View</u>	<u>Comments</u>
Designation and Titles	Course	7/26/01	Development	Elizabeth Moriarty	Elizabeth Moriarty	1/22/02	<u>View</u>	<u>Comments</u>
Reading Room	Course	7/26/01	Development	Lauren Cottrell	Christopher Holland	1/22/02	<u>View</u>	<u>Comments</u>
				Lauren Cottrell	Lauren Cottrell	1/19/02	<u>View</u>	<u>Comments</u>

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FIG. 6A
FIG. 6B

FIG. 6A

<u>DELETE Service Conversations</u>	Course	7/25/01	Development	ROSANNA NINNES	ROSANNA NINNES	1/21/02	<u>View</u>	<u>Comments</u>
<u>DELETE Service Conversations</u>	Course	7/25/01	Development	ROSANNA NINNES	ROSANNA NINNES	1/21/02	<u>View</u>	<u>Comments</u>
<u>Retirement Plans</u>	Course	7/25/01	Development	Marc Faulk	Marc Faulk	10/28/01	<u>View</u>	<u>Comments</u>
<u>Retirement Plans</u>	Course	7/25/01	Producer QA	KAREN A MNEO	KAREN A MNEO	1/21/02	<u>View</u>	<u>Comments</u>
<u>Retirement Plans</u>	Course	7/25/01	Producer QA	REBECCA ADE	REBECCA ADE	1/21/02	<u>View</u>	<u>Comments</u>
<u>Retirement Plans</u>	Course	7/25/01	Producer QA	KAREN G VANHOY	KAREN G VANHOY	1/21/02	<u>View</u>	<u>Comments</u>
<u>Retirement Plans</u>	Course	7/25/01	Development	SUSAN ROGERS	SUSAN ROGERS	1/21/02	<u>View</u>	<u>Comments</u>
								<input checked="" type="checkbox"/> Local Internet

FIG.6B

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Learning Network Content Management System - Microsoft Internet Explorer																			
 Learning Network Content Management System																			
Home Search Log Out																			
User	Curriculum	Taxonomy	Search/Expire	Files															
<input data-bbox="551 1689 595 2008" type="button" value="SEARCH"/> 534 <input data-bbox="551 1077 595 1425" type="button" value="Basic"/> 542 <input data-bbox="551 939 595 1267" type="button" value="Advanced"/>																			
<table border="1"> <tr> <td>Content Name:</td> <td><input type="text"/></td> </tr> <tr> <td>Search Keyword:</td> <td><input type="text"/></td> </tr> <tr> <td>Date Range:</td> <td> <input checked="" type="radio"/> Last 30 days <input type="radio"/> From: <input type="text" value="6"/> ▶ / <input type="text" value="30"/> ▶ / <input type="text" value="2001"/> </td> </tr> <tr> <td>536</td> <td>To: <input type="text" value="7"/> ▶ / <input type="text" value="30"/> ▶ / <input type="text" value="2001"/></td> </tr> <tr> <td>Business unit</td> <td><input data-bbox="878 908 922 1425" type="button" value="Authors"/> 538</td> </tr> <tr> <td>All</td> <td><input data-bbox="926 1467 971 1584" type="button" value="All"/> <input checked="" type="checkbox"/></td> </tr> <tr> <td>USPC</td> <td><input type="checkbox"/> ANN M PISCETELLI <input type="checkbox"/> BRIDGET LYNCH <input type="checkbox"/> CAROLYN E LACH <input type="checkbox"/> Chris Gretton <input type="checkbox"/> CHRISTOPHER JAEGER <input type="checkbox"/> Christopher Holland</td> </tr> </table>						Content Name:	<input type="text"/>	Search Keyword:	<input type="text"/>	Date Range:	<input checked="" type="radio"/> Last 30 days <input type="radio"/> From: <input type="text" value="6"/> ▶ / <input type="text" value="30"/> ▶ / <input type="text" value="2001"/>	536	To: <input type="text" value="7"/> ▶ / <input type="text" value="30"/> ▶ / <input type="text" value="2001"/>	Business unit	<input data-bbox="878 908 922 1425" type="button" value="Authors"/> 538	All	<input data-bbox="926 1467 971 1584" type="button" value="All"/> <input checked="" type="checkbox"/>	USPC	<input type="checkbox"/> ANN M PISCETELLI <input type="checkbox"/> BRIDGET LYNCH <input type="checkbox"/> CAROLYN E LACH <input type="checkbox"/> Chris Gretton <input type="checkbox"/> CHRISTOPHER JAEGER <input type="checkbox"/> Christopher Holland
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Search Keyword:	<input type="text"/>																		
Date Range:	<input checked="" type="radio"/> Last 30 days <input type="radio"/> From: <input type="text" value="6"/> ▶ / <input type="text" value="30"/> ▶ / <input type="text" value="2001"/>																		
536	To: <input type="text" value="7"/> ▶ / <input type="text" value="30"/> ▶ / <input type="text" value="2001"/>																		
Business unit	<input data-bbox="878 908 922 1425" type="button" value="Authors"/> 538																		
All	<input data-bbox="926 1467 971 1584" type="button" value="All"/> <input checked="" type="checkbox"/>																		
USPC	<input type="checkbox"/> ANN M PISCETELLI <input type="checkbox"/> BRIDGET LYNCH <input type="checkbox"/> CAROLYN E LACH <input type="checkbox"/> Chris Gretton <input type="checkbox"/> CHRISTOPHER JAEGER <input type="checkbox"/> Christopher Holland																		
<p style="text-align: right;">Results Per Page:</p> <table border="1"> <tr> <td><input type="text" value="10"/> ▶</td> </tr> <tr> <td><input data-bbox="1395 665 1439 1024" type="button" value="Quick Search"/> 558</td> </tr> </table>						<input type="text" value="10"/> ▶	<input data-bbox="1395 665 1439 1024" type="button" value="Quick Search"/> 558												
<input type="text" value="10"/> ▶																			
<input data-bbox="1395 665 1439 1024" type="button" value="Quick Search"/> 558																			
<input data-bbox="1281 1636 1325 1943" type="button" value="Results Preferences"/> <input data-bbox="1330 1636 1374 1943" type="button" value="Save Preferences"/> <input data-bbox="1379 1636 1423 1943" type="button" value="Restore Default"/>																			
<input data-bbox="1493 1932 1537 2016" type="button" value="Done"/>																			
																			

FIG. 7A

 Learning Network Content Management System - Microsoft Internet Explorer																					
<input type="checkbox"/> Home <input type="checkbox"/> Search <input type="checkbox"/> Log Out																					
<p style="text-align: center;">Content Level</p> <table border="0"> <tr> <td><input checked="" type="checkbox"/> All Levels</td> <td><input type="checkbox"/> Learning Object (All)</td> </tr> <tr> <td><input type="checkbox"/> Series</td> <td><input type="checkbox"/> Text</td> </tr> <tr> <td><input type="checkbox"/> Course</td> <td><input type="checkbox"/> Contributor</td> </tr> <tr> <td><input type="checkbox"/> Topic</td> <td>First Name: <input type="text"/></td> </tr> <tr> <td><input type="checkbox"/> Concept Page</td> <td>Last Name: <input type="text"/></td> </tr> <tr> <td></td> <td><input type="checkbox"/> Quiz</td> </tr> <tr> <td></td> <td><input type="checkbox"/> Link</td> </tr> <tr> <td></td> <td><input type="checkbox"/> Tabs/Lists</td> </tr> <tr> <td></td> <td><input type="checkbox"/> Special</td> </tr> <tr> <td></td> <td><input type="checkbox"/> Include context objects</td> </tr> </table>		<input checked="" type="checkbox"/> All Levels	<input type="checkbox"/> Learning Object (All)	<input type="checkbox"/> Series	<input type="checkbox"/> Text	<input type="checkbox"/> Course	<input type="checkbox"/> Contributor	<input type="checkbox"/> Topic	First Name: <input type="text"/>	<input type="checkbox"/> Concept Page	Last Name: <input type="text"/>		<input type="checkbox"/> Quiz		<input type="checkbox"/> Link		<input type="checkbox"/> Tabs/Lists		<input type="checkbox"/> Special		<input type="checkbox"/> Include context objects
<input checked="" type="checkbox"/> All Levels	<input type="checkbox"/> Learning Object (All)																				
<input type="checkbox"/> Series	<input type="checkbox"/> Text																				
<input type="checkbox"/> Course	<input type="checkbox"/> Contributor																				
<input type="checkbox"/> Topic	First Name: <input type="text"/>																				
<input type="checkbox"/> Concept Page	Last Name: <input type="text"/>																				
	<input type="checkbox"/> Quiz																				
	<input type="checkbox"/> Link																				
	<input type="checkbox"/> Tabs/Lists																				
	<input type="checkbox"/> Special																				
	<input type="checkbox"/> Include context objects																				
<p style="text-align: right;">Select Curriculum Taxonomy: <input style="border: 1px solid black; padding: 2px 10px; width: 100px; height: 20px; border-radius: 5px; font-size: 10px; margin-right: 10px;" type="button" value="None"/></p> <p>Select Subject Area Below</p>																					

FIG. 7B-1
FIG. 7B-2

FIG. 7B-1

FIG. 7B

<input checked="" type="checkbox"/> Select all subject area				
548 <input checked="" type="checkbox"/> All <input type="checkbox"/> Basic <input type="checkbox"/> Intermediate <input type="checkbox"/> Advanced	550 <input checked="" type="checkbox"/> All <input type="checkbox"/> Web-based <input type="checkbox"/> CD-ROM <input type="checkbox"/> Video-Tape	552 <input checked="" type="checkbox"/> Instructional <input type="checkbox"/> Activity <input type="checkbox"/> External <input type="checkbox"/> Assessment <input type="checkbox"/> Virtual <input type="checkbox"/> Classroom	554 <input checked="" type="checkbox"/> Source <input type="checkbox"/> Internal <input type="checkbox"/> External <input type="checkbox"/> Lesson <input type="checkbox"/> Resource <input type="checkbox"/> Print	
				556 <input checked="" type="checkbox"/> Region/Country <input checked="" type="checkbox"/> All <input type="checkbox"/> USA <input type="checkbox"/> International
				558 <input type="checkbox"/> Advanced Search
				 Done
				 Local Internet

FIG.7B-2

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562

SEARCH RESULTS						
<< Return to Search						
Results Returned: 1351 (566 (570) Results : 1-10)						
Name	Type	Business Unit	Author	Status	View Content	Comments
"G. Ronald Smith"	Learning Object		CAYLE M WALDON	Development	<u>Preview</u>	None <u>Open</u>
...	Topic		Sharon Gargano	Development	<u>Preview</u>	None <u>Open</u>
...	Concept Page		Sharon Gargano	Development	<u>Preview</u>	None <u>Open</u>

FIG. 7C-1

FIG. 7C-2

FIG. 7C-1

... - Tabs		Learning Object		Sharon Gargano		Development		<u>Preview</u>		None	
... - Text		Learning Object		Sharon Gargano		Development		<u>Preview</u>		None	
////		Course		Sharon Gargano		Development		<u>Preview</u>		None	
401(k)	Plans-Text	Learning Object		Jim Vemon		Development		<u>Preview</u>		None	
401(k)	Plans-Text	Learning Object		Kevin Mills		Development		<u>Preview</u>		None	
403 (b)		Learning Object		HELEN N OBAZE		Development		<u>Preview</u>		None	
403 (b)		Concept Page		Dave Gardea		Development		<u>Preview</u>		None	
Results Returned:		1351		Results : 1-10		Next 10 Results >>					

580 ↗

Preview:

584

Alt Text: [Text input field]

Description: [Text input field with scroll bars]

Save

Images

Learning Objects

Bid Object

John Jones

Joe Jones

Files

PDFs

PDF File 1

PDF File 2

582 ↗

Select

Upload File

Send Request

FIG.8

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Learning Network Content Management System - Web Page Dialog

Background Details: Course1	Maintenance Date: 1/26/02 3:07:57 PM
Course Name:	<input type="text" value="Course1"/>
Keywords:	<input type="text" value="604"/>
Collaborations: <input type="checkbox"/> Threaded Discussion <input type="checkbox"/> Placeware Course	
Course Display:	<input type="checkbox"/> Course Evaluation <input type="checkbox"/> Start Date: <input type="text" value="1"/> <input type="button" value="▼"/> / <input type="text" value="1"/> <input type="button" value="▼"/> / <input type="text" value="2001"/> <input type="button" value="►"/> <input type="checkbox"/> End Date: <input type="text" value="1"/> <input type="button" value="▼"/> / <input type="text" value="1"/> <input type="button" value="▼"/> / <input type="text" value="2001"/> <input type="button" value="►"/>
What's New/Series Description: <input type="text"/>	
Add Keywords	
Cancel Done	

FIG.9

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Click here to view administrative information

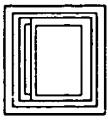
To begin creating a new course, you must select a Course Page Template. Click on the appropriate Course Page Template icon from the following list and click Done to make your selection. To reuse an already existing course, click Reuse.

Name: Enter the Course Name

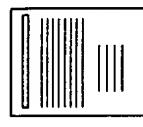
Course Page Templates



Select
Template
Later



Text Only



Text With
Graphics

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FIG. 10

<input type="button" value="Reuse"/>	<input type="button" value="Cancel"/>	<input type="button" value="Done"/>
<p>Template Description: Select Template Later</p>		
<p><u>624</u></p>		
<p><i>Select Template Later</i></p>		
<p>(Click Done to Continue)</p>		
<p>To begin creating a new course, you must select a Course Page Template. Click on the appropriate Course Page Template icon from the following list and click Done to make your selection. To reuse an already existing course, click Reuse.</p>		
<p>Name: Enter the Course Name <input type="text" value="Course"/></p>		
<p>Course Page Templates</p>		
<p><input type="button" value="Select Template Later"/></p>		
<p><input type="button" value="Text Only"/></p>		
<p><input type="button" value="Text With Graphics"/></p>		

FIG. 11

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CMS – Microsoft Internet Explorer

Learning Network Content Management System

User Name: Marc Faulk Workflow Exit

Detail Comments Print

Concept Page1

Please click the Edit button to enter or edit your text.

Concept Page

Edit

Concept Page1

A preview of this learning object is not yet available because the content for the object has not been entered. Please select Edit to continue creating the object.

Tab1 Tab2

A preview of this learning object is not yet available because the content for the object has not been entered. Please select Edit to continue creating the object.

Course

Topic

Concept

Object

Course 1

Topic 1

Concept Page1

Concept Page1-Text

Concept Page1-T

Related Offerings

Remove

Done

Local Internet

FIG. 12A

670 ↗

Learning Network Content Management System - Web Page Dialog	
Background Details: Concept Page1	
Concept Page Title:	Concept Page1
<input type="checkbox"/> This is a Child Concept Page <input type="checkbox"/> This is an invisible Child Page	
<input type="button" value="Cancel"/> <input type="button" value="Done"/>	

676 ↗

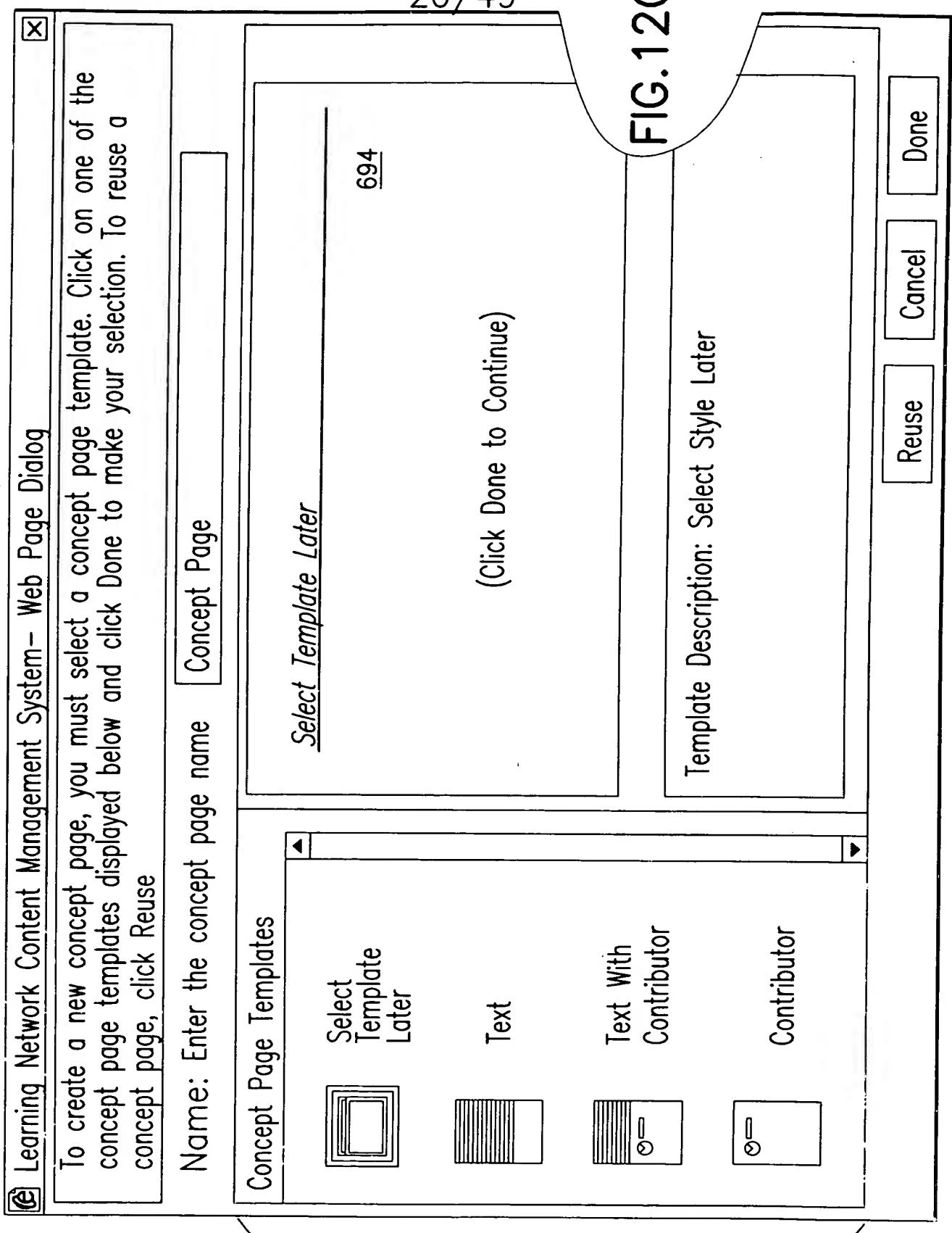
672 ↗ Click here to view administrative information

678 ↗ Owner: Business Unit:

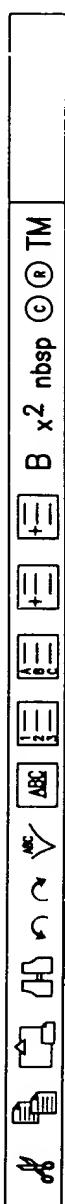
682 ↗ Created By: Created Date:

686 ↗ Last Modified By: Last Modified Date:

FIG. 12B



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<input checked="" type="checkbox"/> Special Object		Object Name <input type="text" value="Concept Page2-Special"/> <input type="checkbox"/> This is a context object
<input type="checkbox"/> Request Details <input type="checkbox"/> Fast Finder		
<p>To request a producer's assistance for this object, use the field below to describe the object and what you would like to create. Use this space to provide any information you feel would be useful to the producer in creating this object.</p>		
<u>Date</u> <input type="text"/>		
		
<input type="button" value="Cancel"/> <input type="button" value="Submit"/>		

708

FIG. 13B

710

Learning Network Content Management System - Web Page Dialog

Object Name This is a context object

Request Details

If this object is a Fast Finder object, select the Fast Finder type from the list below and assign the appropriate keywords.

Fast Finder Type

Keywords

717

718

FIG. 13C

23/49

2024-02-28 "STAGES OF EGG"

24 / 49

Learning Network Content Management System - Web Page Dialog

Contributor

Object Name Concept Page2-Contributor

This is a context object

Audio Bio Key Learning Points Fast Finder

To add an audio file, click Add Audio and select the appropriate audio file from your media files or the general media files folder.

721

722

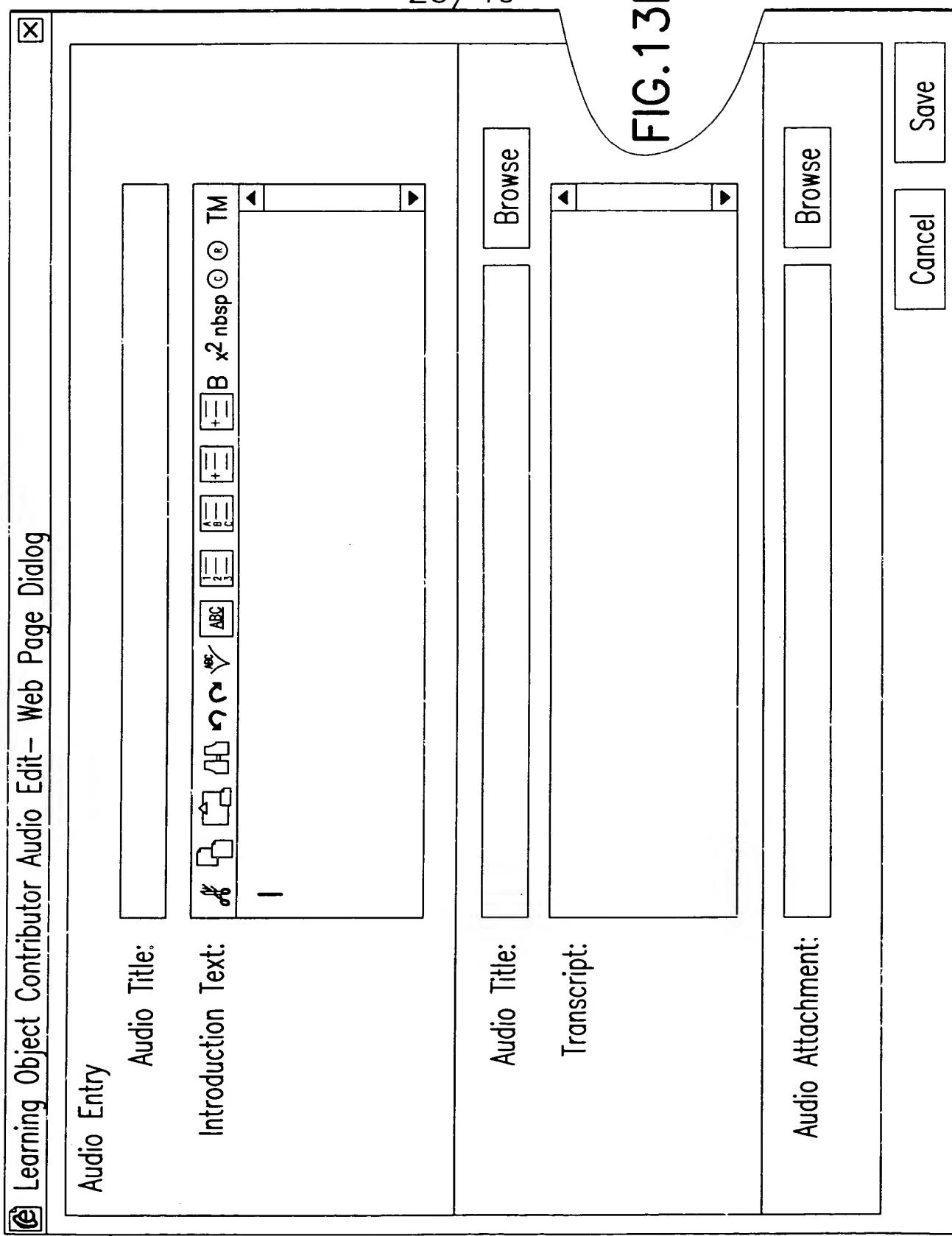
723

FIG. 13D

721

722

FIG. 13E



724 <

Learning Network Content Management System - Web Page Dialog

Contributor 725

Object Name Concept Page2-Contributor
 This is a context object

Audio Bio Key Learning Points Fast Finder

To select a contributor's bio from the data base, select Browse.

Bio information:

FIG. 13F

Cancel

27/49

Object Name Concept Page-Contribut
 This is a context object

723A

Contributor

Audio

Bio

Key Learning Points

Fast Finder

Enter the key learning points for this contributor object in the field below.

727

FIG. 13G

Cancel

Submit

Learning Network Content Management System - Web Page Dialog

Object Name **Concept Page2-Contributor**

This is a context object

Contributor

Audio

Bio

Key Learning Points

Fast Finder

Select the Fast Finder type for this object from the list below and assign the appropriate keywords.

729 **Fast Finder Type** Not Applicable ▶

730 **Keywords**

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FIG. 13H

29/49

FIG. 131

Learning Network Content Management System - Web Page Dialog

Link Entry

Link

Object Name Concept Page2-Link

This is a context object

Introduction

Fast Finder

Click Add a Link to enter information about the course or site you would like to link to.

Add a Link

731

732

Cancel

Submit

Learning Network Content Management System- Web Page Dialog

Object Name 30/49

Link 735 This is a context object

Link Entry Introduction Fast Finder

Select a link icon from the list below. If you would like introductory text to appear before the link, enter the text in the field below.

733 Link Icon Choose File 734 Text

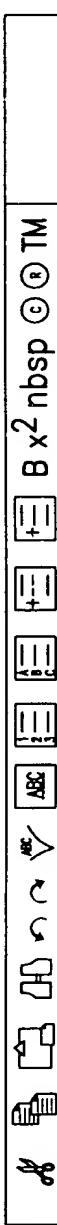


FIG. 13J

Learning Network Content Management System - Web Page Dialog

Link Object Name Concept Page-Link

This is a context object

Link Entry Introduction Fast Finder 736

If this object is a Fast Finder object, select the Fast Finder type from the list below and assign the appropriate keywords.

737 Fast Finder Type Not Applicable ▶

738 Keywords

FIG. 1 3K

Assign Keywords

Cancel Submit

Learning Network Content Management System - Web Page Dialog

<input checked="" type="checkbox"/> Quiz	Object Name <input type="text" value="Concept Page-Quiz"/>
<input type="checkbox"/> This is a context object	
<input type="checkbox"/> Introduction	<input type="checkbox"/> Questions <input type="checkbox"/> Summary <input type="checkbox"/> Fast Finder
If you would like to have introductory text appear before the quiz questions, enter the introduction in the field below.	
<p>Introduction</p> <p>I</p> <p>◀ ▶</p>	
<p>Cancel <input type="button" value="Submit"/></p>	

32/49

FIG. 13L

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748

Learning Network Content Management System – Web Page Dialog

Object Name	Concept Page-Quiz																																										
<input type="text" value="Quiz"/>	<input type="checkbox"/> This is a context object																																										
<input type="text" value="750"/>																																											
<input type="button" value="Introduction"/> <input type="button" value="Questions"/> <input type="button" value="Summary"/> <input type="button" value="Fast Finder"/>																																											
<p>To begin writing quiz questions, select Add Question. Once the questions have been created, use the Edit, Move or Remove buttons to revise the quiz.</p>																																											
<table border="1"> <thead> <tr> <th></th> <th>Edit</th> <th>▲ Move Up</th> <th>▼ Move Down</th> <th>Remove</th> <th>◀</th> <th>▶</th> </tr> </thead> <tbody> <tr> <td><input type="text" value="756"/></td> <td></td> <td></td> <td></td> <td><input type="text" value="755"/></td> <td></td> <td></td> </tr> <tr> <td><input type="text" value="753"/></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td><input type="text" value="754"/></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td><input type="text" value="757"/></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td colspan="7"> <input type="button" value="Add Question"/> </td> </tr> </tbody> </table>			Edit	▲ Move Up	▼ Move Down	Remove	◀	▶	<input type="text" value="756"/>				<input type="text" value="755"/>			<input type="text" value="753"/>							<input type="text" value="754"/>							<input type="text" value="757"/>							<input type="button" value="Add Question"/>						
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<input type="button" value="Add Question"/>																																											

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FIG. 13M

Learning Network Content Management System - Web Page Dialog

Object Name 758 This is a context object

Quiz Introduction Questions Summary Fast Finder

If you would like summary text to appear after the quiz, enter the summary text in the field below.

Summary

FIG. 1 3N

759

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Learning Network Content Management System - Web Page Dialog	
 Quiz	Object Name Concept Page-Quiz <input type="checkbox"/> This is a context object
Introduction  Questions  Summary	 Fast Finder
<p>If this object is a Fast Finder object, select the Fast Finder type from the list below and assign the appropriate keywords.</p>	
761 Fast Finder Type Not Applicable ▶	
762 Keywords	
FIG. 130	
<input type="button" value="Assign Keywords"/> <input type="button" value="Submit"/> <input type="button" value="Cancel"/>	

FIG. 1 3P

Learning Object	Question	Edit-	Web Page	Dialog
Question	Attachment	Media		
Question Type:	Multiple Choice			
Question:	<input type="text"/>			
	<input type="radio"/> Correct Response			
Response 1:	<input type="text"/>			
Feedback 1:	<input type="text"/>			
	<input type="button" value="Remove Response"/>			
	<input type="button" value="Cancel"/> <input type="button" value="Save"/>			

Learning Object Question Edit- Web Page Dialog

Question	Attachment	Media
Question Type:	True/False	
Question:	<input type="text"/>	
<input type="radio"/> Correct Response True		
Response 1:	<input type="text"/>	
Feedback 1:	<input type="text"/>	
<input type="radio"/> Correct Response False		
Response 2:	<input type="text"/>	
Feedback 2:	<input type="text"/>	
<input type="button" value="Cancel"/> <input type="button" value="Save"/>		FIG. 13Q

Print

Preview

Details

Comments

Concept Page - Tabs

Please click the Edit button to edit your tab/list

Tabs/Lists Object

Edit

Tab1 Tab2

A preview of this learning object is not yet available because the content for the object has not been entered. Please select Edit to continue creating the object.

Name

-

+

Local Intranet

FIG. 13R

FIG. 13S

Learning Network Content Management System - Web Page Dialog

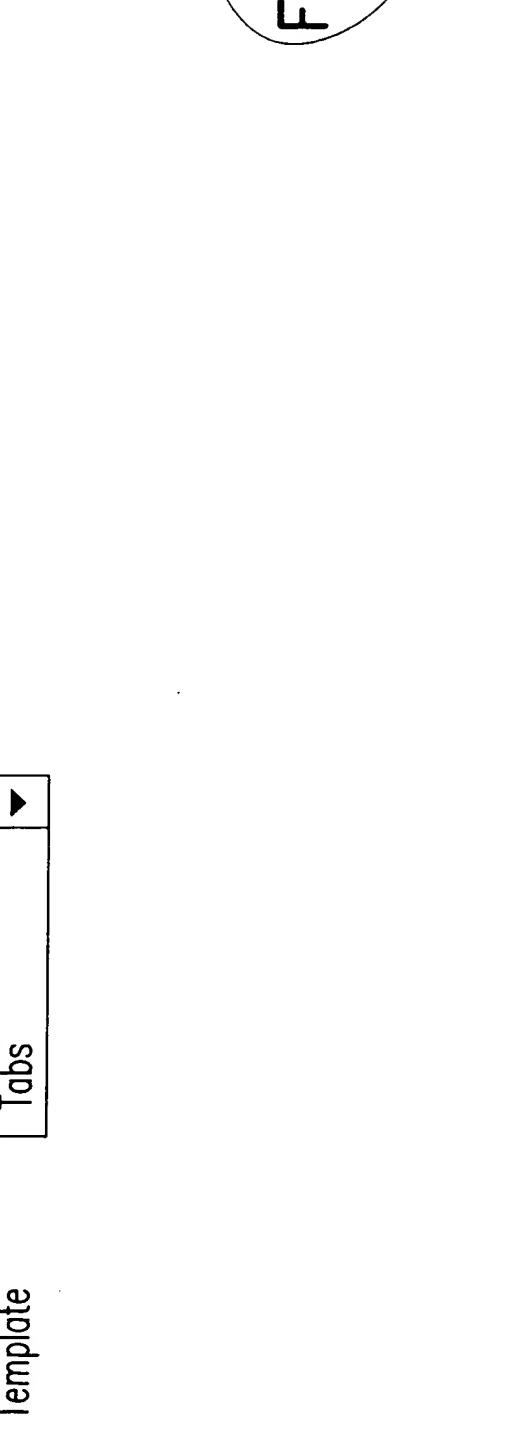
<input checked="" type="checkbox"/> Tabs/Lists	770	<input type="checkbox"/> This is a context object
<input type="button" value="Template"/>		<input type="button" value="Fast Finder"/>
Select or Change Your Tab/List Template Format		
<input type="button" value="Template"/>		<input style="border: 1px solid black; padding: 2px; margin-left: 10px;" type="button" value="Tabs"/>
		

FIG. 13.

Learning Network Content Management System – Web Page Dialog

Object Name Concept Page-Tabs

This is a context object

Template Fast Finder 774

If this object is a Fast Finder object, select the Fast Finder type from the list below and assign the appropriate keywords.

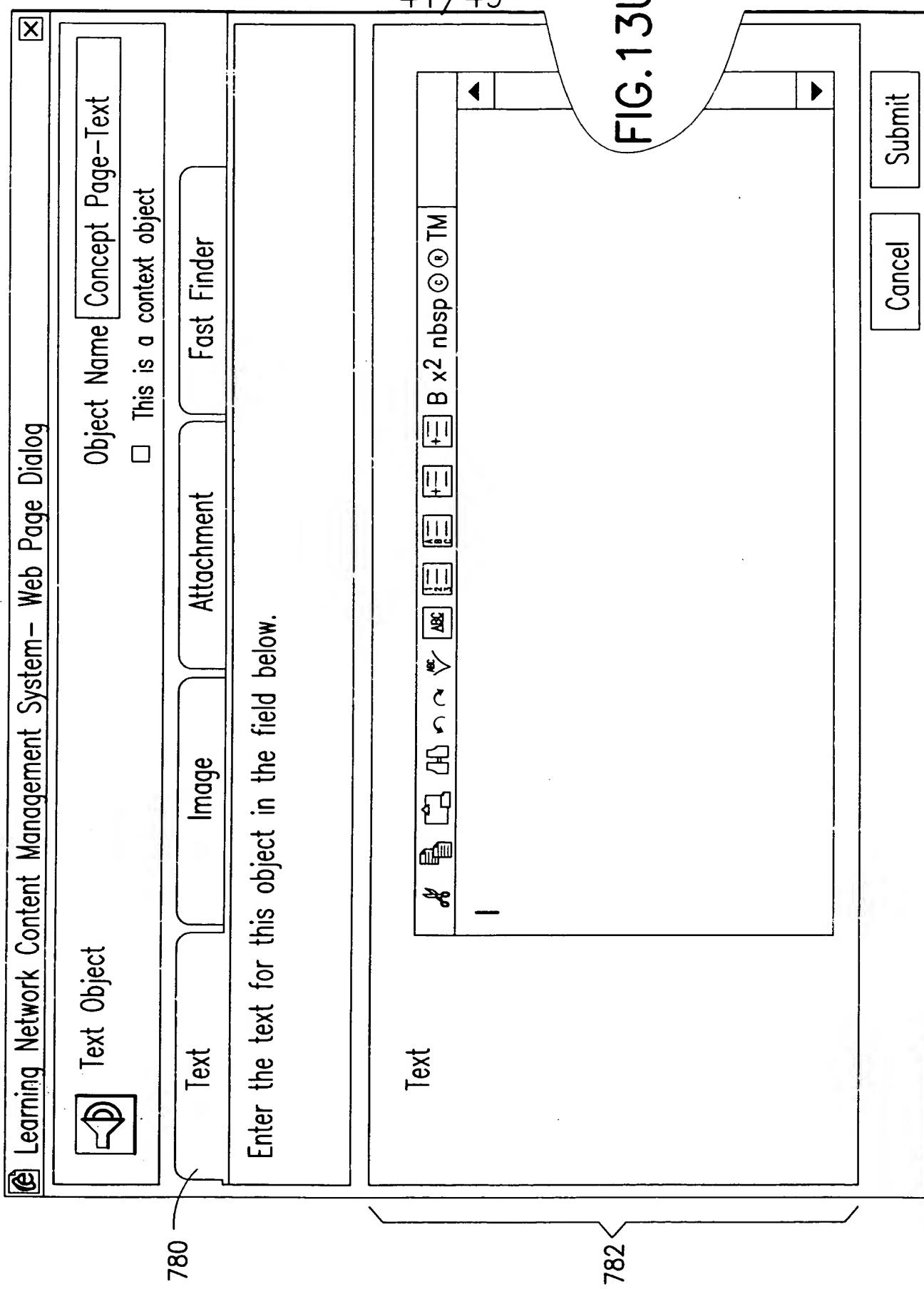
776 Fast Finder Type Not Applicable ▶

778 Keywords

Assign Keywords

Cancel Submit

FIG. 13T



Learning Network Content Management System - Web Page Dialog

Text Object 784

Text

Image

Attachment

Fast Finder

Object Name Concept Page-Text

This is a context object

If you would like to add an image to this object, select Browse to locate an image.

Image

Browse

Orientation ▶

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FIG. 13V

Cancel

Submit

792

Learning Network Content Management System - Web Page Dialog

Object Name Concept Page-Text
 This is a context object

Text Object
788

Text
Attachment

Image

Attachment

If you would like to add an attachment to this object, select Browse to locate the attachment.

Browse
790

Attachment

Cancel Submit

FIG. 13W

820

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Learning Network Content Management System - Web Page Dialog

Workflow: Service Conversations

The screen below is used to submit content to the next step in the workflow process. Use the drop-down boxes in the column on the right to indicate whether you would like to Submit content for approval. If you select No Action, the component will maintain its current status.

Name	Type	Workflow	Last Action	Review
Service Conversations	Course	Development	No Action	
Introduction to Service Standard	Topic	Development	No Action	
Service Standard	Concept Page	Development	No Action	
What is meant by Service Standard-Text	Learning Object	Development	No Action	
Components of Service Standard	Concept Page	Development	No Action	
Components of Service Standard-Text	Learning Object	Development	No Action	

822

FIG. 14A
FIG. 14B

FIG. 14A

FIG. 14

Components of Service Standard–Tabs	Learning Object		No Action □ ▶
Implementing Service Standards	Topic	Development	No Action □ ▶
Guide to Service Standard Implementation	Concept Page	Development	No Action □ ▶
Guide to Service Standard Implementation–Text	Learning Object	Development	No Action □ ▶
Guide to Service Standard Implementation–Tabs	Learning Object		No Action □ ▶
Service Conversations	Topic	Development	No Action □ ▶
Conversations that add Value	Concept Page	Development	No Action □ ▶

FIG. 14B

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 Learning Network Content Management System - Microsoft Internet Explorer	
<input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/>	
Home Search Log Out	
Users Curriculum Taxonomy Search/Expire Files	
Taxonomy Maintenance	
Category 872	
Curriculum FA ▲	
Select Subject Area for FC Curriculum	
Leadership and Personal Development	
<input style="border: 1px solid black; padding: 2px 10px;" type="button" value="Add"/>	
<input style="border: 1px solid black; padding: 2px 10px;" type="button" value="Remove"/>	
<input style="border: 1px solid black; padding: 2px 10px;" type="button" value="Submit"/>	
874	

FIG. 15A

FIG. 15A
FIG. 15B

FIG. 15

Curriculum	Core Category	Subject Area
FA	Business	Financial Planning
	Business	Portfolio Management
	Business	Products and Services
	Business	Sales and Marketing
	Business	Wealth Management
FA	Professional Development	Leadership and Personal Development
	Technology	Technology
FA		

FIG. 15B

900

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FIG. 16

CMS - Microsoft Internet Explorer

Learning Network Content Management System

		Classify	Batch Classify	Workflow	User Name: Marc Faulk	Exit
904	Course	Topic	Concept	Object	Work Pad	Print
906	Scoops	Service Conversations	Introduction to Service Standard	Components of Service Standard	Implementing Service Standard	Guide to Service Standard
908	Conversation	FAQs on Service Conversations	Take Action	Summary	Key Learning Points	How are you doing?
910	Related Offerings	Remove	Done	Local Intranet		
912						
914						
916						
918						
902						

Welcome to the CMS course building tool

Here you will find the tools necessary for creating online content.

Before you begin, you will want to familiarize yourself with the components that make up a course, they are:

- Learning Objects
- Concept Pages
- Topics

These components are building blocks that, when put together, create a course.

Table of Contents